

Date created: Sun 22/05/2016

Shoplifting Performance Improvement Action Plan

Current Stakeholders as of 22/05/2016	Organisation
PS Chris O'Leary	Sussex Police
PCSO Adrian Bell	Sussex Police
PCSO Charlene Parsons	Sussex Police
PEO Louisa Hull	Sussex Police
Neil Worth	HDC
Kirsty Lindgren	HDC
PC James Munden	Sussex Police
Greg Charman	HDC
David Sheldon	Horsham Matters
Helen Bubloz	PEO Sus Pol
Gary Mortimer-Cook	HDC

Meetings	Date
Initial discussion meeting	04/05/2016
JAG (LAT members considered)	14/07/2016
Second meeting (SusPol and HDC)	14/07/2016
Meeting (PS O'Leary & Kirsty Lindgren)	26/07/2016
Multi Agency Meeting at HDC	08/11/2016

Item No	Action	Owner	Comments	Result
1	Top 5 repeat offenders to be adopted by group with targetted support and enforcement	PS O'Leary & Kirsty Lindgren & PC Munden	29/03/2017 - Applications as follows. EVERITT - CBO applied for await court. HODGE - CBO being looked at by PC Munden BAHAJI - CBO in place. Intially breached however no recent offences since release from HMP.	
2	Top 10 repeat locations and poor detection rate to be adopted and improvement plan implemented 1) 2) 3) 4) 5) 6) 7) 8)	PCSO Bell & Parsons	02/09/2016 - Stores to be visited to link in with management and issue prevention guide that was previously produced by PC Munden. This to be done once the documents have been updated as per Action 4. New Shopwatch Logo complete together with the 'PADS' to be distributed to all locations not just Top 10.	
3	Shoplifting offences weekly review Stats to be produced each Monday for previous weeks crimes	PS O'Leary Colin Purslow/Darin Bird	29/03/2017 - Ongoing reviews by PS O'Leary	
4	Shop 'crime reporting' plan Shops to be given pack to help improve reporting practices including prompt cards/labels/pads for tills.	Neil Worth/Greg Charman	02/09/2016 - CO to email NW with previous shoplifting documents and HDC will rebrand these and refresh them before giving to stores. 29/03/2017 PADS being produced. To be ditributed at SIRCS relaunch	
5	Shopwatch Current scheme on existing website is not fit for purpose and needs to be created on a new platform with easy to view data and to be more user friendly	Council/Police	26/07/2016 - Kirstly Lindgren has contact details for ECINS. 02/09/2016 - New shopwatch website. KL has contacted Empowering Communities New system is called SIRCS. Graham Pegler will be visiting to demonstate 27/11/2016 - Graham will hopefully be doing a live link computer link on 16/12/16 to demonstrate the new system. 29/03/2017 SIRCS new system ready to go. Plan to launch TBC once training complete.	
6	Shopwatch radio Shopwatch radio spreadsheet of current shops in possession of a radio to be updated Radio pocedecure to be presented to stores Radio for front office DRT to allocate a shoplifting SPOC per section	PC Munden/PCSO Bell	Food Rocks Market considering purchasing a radio or two. 02/09/2016 - PS O'Leary to arrange DRT SPOC to ensure radio is taken out by DRT 27/11/2016 - Horsham matters want to sign up to shopwatch. PCSO Parsons if radio also to be purchased. 29/3/2017 New radios being purchased. Relaunch on SIRCS can advertise radio system.	

7	<p>Meeting at the Capitol</p> <p>Shopwatch/shoplifting seminar at the Capitol theatre. All shops to be invited to attend with presentation on shoplifting/theft offences, some short videos and practical exercises. To be used as networking event also.</p> <p>The above idea has been discarded and a new idea is to do a series of short videos for staff.</p>	PS O'Leary/PCSO Parsons	<p>02/09/16 To be deferred until first meeting with Gill Buchanan and Gary Mortimor Cook</p> <p>27/11/16 - Following the meeting on 08/11/16 the general feeling was that a meeting such as this would not attract enough attendees to make it worth while and that perhaps a series of videos available on youtube could be a better option. The idea would be to educate shopworkers about what to look out for, when and how to report etc.</p>	
8	<p>Signage</p> <p>Shopwatch logo to be re-created</p> <p>Police patrol signs for town centre (plain clothes)</p>	Neil Worth	<p>02/09/2016 - Shopwatch logo to be confirmed and new products to include new logo. This may be the blue eyed picture</p> <p>02/09/2016 - It's felt that signs in the town will have minimum impact so this has been cancelled as an action.</p>	Cancelled
9	<p>Press</p> <p>Plan to re-launch shopwatch in press and social media to show joined up working.</p> <p>Shoplifting SIRD images to be put in press</p>	<p>PS O'Leary</p> <p>PS Jacobs/PS O'Leary</p>	<p>Press to be contacted once relaunch confirmed.</p> <p>02/09/16 - There are too many factors that make putting SIRD images in the press problematic due to PACE. The work involved to get this off the ground is not proportionate to the likley returns. This part of the action has been cancelled.</p>	Cancelled
10	Shopwatch board at Horsham Police Station	PCSO Parsons/PCSO Bell	Completed by PCSO Anika Clough.	
11	ESIBS for Special Constables to be requested to patrol on Op Retail/Op Tinsel	PS O'Leary/PCSO Clough	To be completed when required.	
12	New shopwatch logo to be designed	Greg Charman/PS O'Leary	<p>Greg Charman liaising with HDC design department.</p> <p>PS O'Leary linking in with Helen Bubloz as there is a relatively new poster from Sus Pol Corp Comms</p> <p>New logo completed.</p>	